



General Assembly

January Session, 2009

Substitute Bill No. 46

* SB00046INS 031109 *

AN ACT CONCERNING THE CONSUMER REPORT CARD.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 38a-478l of the general statutes is repealed and the
2 following is substituted in lieu thereof (*Effective October 1, 2009*):

3 (a) Not later than March [15, 1999, and annually thereafter] fifteenth
4 of each year, the Insurance Commissioner, after consultation with the
5 Commissioner of Public Health, shall develop and distribute a
6 consumer report card on all managed care organizations. The
7 commissioner shall develop the consumer report card in a manner
8 permitting consumer comparison across organizations.

9 (b) The consumer report card shall be known as the "Consumer
10 Report Card on Health Insurance Carriers in Connecticut" and shall
11 include (1) all health care centers licensed pursuant to chapter 698a, (2)
12 the fifteen largest licensed health insurers that use provider networks
13 and that are not included in subdivision (1) of this subsection, [and] (3)
14 the medical loss ratio of each such health care center or licensed health
15 insurer, and (4) information concerning mental health services, as
16 specified in subsection (c) of this section. The insurers selected
17 pursuant to subdivision (2) of this subsection shall be selected on the
18 basis of Connecticut direct written health premiums from such
19 network plans. For the purposes of this section and section 2 of this act,
20 and sections 38a-478c and 38a-478g, "medical loss ratio" means the
21 ratio of incurred claims to earned premiums for the prior calendar year

22 for managed care plans issued in the state. Claims shall be limited to
 23 medical expenses for services and supplies provided to enrollees and
 24 shall not include expenses for stop loss coverage, reinsurance, enrollee
 25 educational programs or other cost containment programs or features.

26 (c) With respect to mental health services, the consumer report card
 27 shall include information or measures with respect to the percentage of
 28 enrollees receiving mental health services, utilization of mental health
 29 and chemical dependence services, inpatient and outpatient
 30 admissions, discharge rates and average lengths of stay. Such data
 31 shall be collected in a manner consistent with the National Committee
 32 for Quality Assurance Health Plan Employer Data and Information Set
 33 (HEDIS) measures.

34 (d) The commissioner shall test market a draft of the consumer
 35 report card prior to its publication and distribution. As a result of such
 36 test marketing, the commissioner may make any necessary
 37 modification to its form or substance. The Insurance Department shall
 38 prominently display a link to the consumer report card on the
 39 department's Internet web site.

40 Sec. 2. (NEW) (*Effective October 1, 2009*) An insurer or health care
 41 center shall include a written notice with each application for
 42 individual or group health insurance coverage that discloses such
 43 insurer's or health care center's medical loss ratio, as defined in
 44 subsection (b) of section 38a-478l of the general statutes, as amended
 45 by this act, to an applicant at the time of application for coverage.

This act shall take effect as follows and shall amend the following sections:

Section 1	<i>October 1, 2009</i>	38a-478l
Sec. 2	<i>October 1, 2009</i>	New section

Statement of Legislative Commissioners:

In section 2, "with each application for individual or group health insurance coverage" was inserted after "written notice" for clarity.

INS *Joint Favorable Subst.-LCO*